

Planning and Network Advisory Committee

FY 26 Annual Summary Report

Meeting Topics-

September –

- Review and Provide Input to Quality & Utilization Management Plan
- Review and Provide Input to Local IDD Plan
- Finalize FY26 PNAC Work Plan
- Discuss Client Survey Responses & Methodology

October –

- State Supported Living Center Admission Process- Judicial Commission Training Video

November –

- Partnership with Abilene Police & Fire Department – Community Response Teams
- Review and Discuss Customer Survey Responses

December –

- Housing Services – Supported Housing, HUD Rapid and Permanent Supportive Housing Programs

January –

- No meeting – Inclement Weather

February –

- Overview of SUD Outpatient and Community Health Worker Services

March –

- Human Resources Overview (benefits, retention, staff support)
- Discuss Legislative Updates and Advocacy Needs

April –

- Jail In Reach Program Expansion

May –

- Peer Services
- House Human Services Hearing on IDD Services – Interim Charge

June –

- MH and IDD PASRR Services
- Review and Discuss Customer Survey Responses

July –

- Trends in Customer Service Concerns
- Public Information Planning
- FY27 Strategic Priorities
- CCBHC Recertification Process, Membership and Role

August –

- Review Annual PNAC Summary Report
- Finalize FY27 Workplan
- Review FY27 Budget
- Provide Input to IDD Local Plan for FY27

Recommendations/Input Provided –

- PNAC Members reviewed each month's Board Meetings, asked questions, and discussed the topics the Board was addressing throughout the year.
- PNAC members discussed FY26 budget throughout the year during review of Board minutes and as grants and services experienced changes, including loss of state SUD funding, applications and services for justice involved programs, HUD federal grant concerns, etc.
- PNAC members reviewed and provided input to the IDD Local Plan and the UM/QM Plan documents. These documents offer considerable detail regarding how the Center conducts local authority responsibilities. PNAC

members share opinions about plan documents regarding services, gaps, and other input to increase Board awareness of the client/family perspective.

- PNAC Members reviewed customer feedback from various sources and offered input on -
 - Ways to increase clients and family members participation in the survey.
 - Common complaints regarding HIPAA Consent forms, voice mail customer service, client billing, and explanation of services.
- PNAC Members received presentations from several service programs and asked questions and offered input about their experiences, which informed the Center's efforts to expand jail services, support ongoing effort to find stable funding for SUD services, solicitation of additional inpatient psychiatric contractors, recognize the benefit of peer services, and understand the challenges families and clients face with transportation.
- PNAC Members were interested in legislative priorities of the Center, specifically the IDD residential wage, and interim charge hearings and Sunset Commission activities regarding HHSC in the next session. We shared Judicial Commission training regarding State School Admissions to help educate about the process, the role of the Court, LIDDA, SSLC and HHSC in the process.
- PNAC Members participated in RFA discussion and addition of Inpatient Hospital procurement efforts before new contracts were completed.
- PNAC Members gave input to meeting agendas, topics they were interested in learning more about or discussing and had opportunity to attend a tour of facilities.
- PNAC Members were able to offer input into the Center's Public Information Plan.