



Partner Agency
Staff Guide

Revised June 2026

Mental Health Services



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Mental Health Services



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Jail Navigators, TCOOMMI, Military Veteran Peer Network and Counseling Services, Substance Use Disorders Program, Community Health Workers

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Intellectual & Developmental Disability Services



Jennifer Farrar, MS

Chief Operating Officer

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Intellectual & Developmental Disability Services

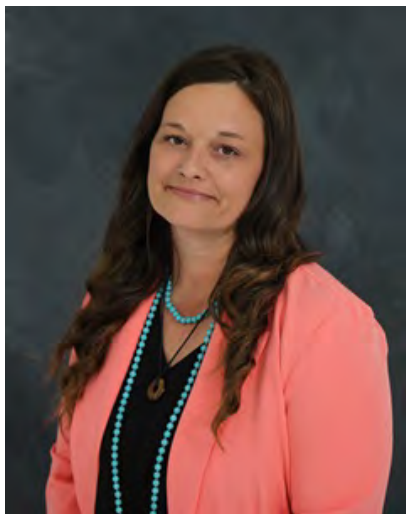


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Chelsea Knappick

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Administrative Services



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Chief Executive Officer

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Consumer Benefits Unit, Maintenance, Facilities, and IT



Dena Heaton, MS

Chief Administrative Officer

Quality Management, Billing, Medical Records, and Front Desk Staff

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Human Resources Director

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Administrative Services



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Chris Dillard

Executive Assistant; Board Liaison; Public Information Contact

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Intake Information



MH Adult and Child Intake –

Anyone can call our 24/7 Intake Hotline: 1.800.758.3344 at anytime. We do walk in intakes every M-F, 8 a.m.–3:30 p.m. at 2626 S. Clack St.

For more information on the following programs, contact the following:

- **YES Waiver - Call 1-844-668-3618**
- **Coordinated Specialty Care (CSC) - Call 325-690-5106**
- **Multisystemic Therapy (MST) - Call 325-690-5109 or email ltaff@bettyhardwick.org**

Substance Abuse Services -

To refer please contact us at SUD-IOP@bettyhardwick.org or call 325.691.2093.

Intellectual and Developmental Disability Services –

To schedule an Intake appointment, call 325.690.5182 or 325.691.2068.

Early Childhood Intervention Services -

To schedule an Intake appointment, call 325.627.0908 or email us at eci@bettyhardwick.org

Adaptive Recreation Center Services –

To enroll at ARC, please complete the application form on our website at <http://bettyhardwick.org/adaptive-recreation/> or call 670-5000.

Military Veteran Peer Network Services or Counseling -

If you are a military veteran or family member interested in services designed for you, please visit our website at <http://bettyhardwick.org/veterans-services/> or call us at 325-670-4818.