

Planning and Network Advisory Committee

FY 25 Annual Summary Report

Meeting Topics-

September –

- Overview of FY25 Budget
- Discussion of SB26 OIG Audit and Findings

October –

- Review and Provide Input into IDD Local Plan
- Review and Discuss Customer Survey Responses

November –

- Review and Provide Input into the MH Local Planning and Network Development Plan and the Consolidated Local Service Plan

December –

- Overview of Children's MH Services – TRR, YES, MST
- Discuss the Children's Mental Health Strategic Plan
- Discussed state RFP for ECI and SUD services and Center's intent to apply.

January –

- Overview of Substance Use Services and Jail/Reentry Services
- Review and Provide Input into Pharmacy RFP Recommendation

February –

- Overview of IDD Provider Services
- Review and Discuss the Psychiatric Hospital RFA

March –

- Crisis Services Overview
- Discuss Legislative Updates and Advocacy Needs

April –

- Overview of Veterans Services

- Review of Quarterly Reports (Fiscal, HR)

May –

- Overview of ECI Services
- Review of FY26 Strategic Initiatives to discuss with Board

June –

- Overview of MH Services – CSC, ACT, Clinic
- Review and Discuss Customer Survey Responses

July –

- Overview of IDD Authority Services
- Grant and Legislative Updates
- Discuss FY 26 Work Plan Requests for Board Consideration

August –

- Review Annual PNAC Summary Report
- Finalize FY26 Workplan
- Review FY26 Budget

Recommendations/Input Provided –

- PNAC Members reviewed each month's Board Meetings, asked questions, and discussed the topics the Board was addressing throughout the year.
- PNAC members discussed FY25 budget and program changes and offered thoughts on issues like IDD Respite, the new MST Program, staff and HR trends based upon quarterly turnover reports, CRT shift change.
- PNAC members reviewed and provided input to the IDD Local Plan, The MH CLSP and the LPND Plan, gaining more awareness of local authority responsibilities and provided input to plan documents regarding services, gaps and other input to increase Board awareness of the client/family

perspective.

- PNAC Members reviewed the customer survey results and offered recommendations related to –
 - How to invite clients and family members to access the survey
 - Encouraging staff to provide direct phone extension numbers to clients to avoid the automated attendant when possible

Additionally, the group discussed client feedback about staff turnover and transportation. The group noted several areas where client offered very positive comments about staff and encouraged our sharing that.

- PNAC Members received presentations from several service programs and asked questions and offered input about their experiences, which informed the Center's application to expand SUD services and potential school partnerships, solicitation of additional inpatient psychiatric contractors, contemplated community gardens and anger management for Veterans, discussed family education (lifelong conditions) and delicate but important conversations, transitions between MH levels of care, and many other helpful discussion points with staff during meetings.
- PNAC Members were interested in legislative priorities of the Center, specifically the IDD residential wage, 988 funding, and funds to replace the ARPA federal funds PNAC Members provided input to the Pharmacy and Inpatient Hospital procurement efforts before new contracts were completed.
- PNAC Members gave input to meeting agendas, topics they were interested in learning more about or discussing and had opportunity to attend a tour of facilities.