

# Partner Agency Staff Guide

**Revised May 2025** 

# **Mental Health Services**





### Starla Cason, LPC

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#### **Sandy Leeman**

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### Teresa McBride, RN

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# **Mental Health Services**





#### **Heather Storey**

Program Administrator, Mental Health Intake & Crisis Services, Behavioral Health Intake, Mobile Crisis Outreach Team (MCOT, Community Response Teams, Hospital Contracts, and Respite

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### **Jay Williams**

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Brett Rowlett Program Administrator, Mental Health

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Coalition Coordinator, West Texas Homeless Network

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# Intellectual & Developmental Disability Services





## Jennifer Farrar, MS

Chief Operating Officer

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**Terry Hayhurst** Program Administrator, IDD Provider Services

Adaptive Recreation Program, Abilene Bombers Special Olympics Teams, Respite, Community Skills Training, Community Support Services

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### **Noreen White, LBSW** Program Administrator, Early Childhood Intervention Services

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# Intellectual & Developmental Disability Services





## LuAnn Chastain, MS

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**Chelsea Knappick** Program Administrator, IDD Authority Services

IDD Intake and Enrollment, IDD Service Coordination, PASRR, CLOIP

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# **Administrative Services**





### Jenny Goode, LBSW, MS

Chief Executive Officer

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Dena Heaton, MS Chief Administrative Officer

Quality Management, Billing, Medical Records, and Front Desk Staff

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Michael Jones, MS Human Resources Director

Recruiting, Benefits, Employee Relations and Volunteer Services

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Chris Mabry, MBA Chief Financial Officer

Accounting, Consumer Benefits Unity, RMAP/Payee Services, and Maintenance, Facilities, and IT

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# **Administrative Services**





## Mark Morrell, MS

IT Director

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## Tiffany McCaghren, LBSW

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### Ashley Pfannenstiel, M.Ed Data Coordinator / Medical Records Supervisor

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### **Chris Dillard** Executive Assistant; Board Liaison; Public Information Contact

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# **Intake Information**



Anyone can call our call our 24/7 Intake Hotline: 1.800.758.3344 at anytime. We do walk in intakes every M-F, 8 a.m.–3:30 p.m. at 2626 S. Clack St.

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For more information on the following programs, contact the following:

- YES Waiver Call 1-844-668-3618
- Coordinated Specialty Care (CSC) Call 325-690-5106
- Multisystemic Therapy (MST) Call 325-690-5109 or email ltaff@bettyhardwick.org

#### Substance Abuse Services -

To refer please contact us at SUD-IOP@bettyhardwick.org or call 325.691.2093.

### Intellectual and Developmental Disability Services –

To schedule an Intake appointment, call 325.690.5182 or 325.691.2068.

#### Early Childhood Intervention Services -

To schedule an Intake appointment, call 325.627.0908 or email us at <u>eci@bettyhardwick.org</u>

#### Adaptive Recreation Center Services –

To enroll at ARC, please complete the application form on our website at <a href="http://bettyhardwick.org/adaptive-recreation/">http://bettyhardwick.org/adaptive-recreation/</a> or call 670-5000.

### Military Veteran Peer Network Services or Counseling -

If you are a military veteran or family member interested in services designed for you, please visit our website at <u>http://bettyhardwick.org/veterans-services/</u> or call us at 325-670-4818.