

Partner Agency Staff Guide

Mental Health Services





Starla Cason, LPC Chief Clinical Officer

email: scason@bettyhardwick.org

phone: 325-690-5199



Jay WilliamsProgram Administrator, Adult Mental Health Services

TX Resiliency & Recovery for Levels of Care 1-3, Supported Housing, Supported Employment, Transitions

email: jwilliams@bettyhardwick.org

phone: 325-691-2026



Dean Pye, LMFT

Program Administrator, Child & Adolescent Mental Health Services

TX Resiliency & Recovery Services, including the YES Waiver, participating in CRCGs, Mental Health First Aid

email: dpye@bettyhardwick.org

phone: 325-690-5299



Teresa McBride, RN

Program Administrator, BHC Clinic, Elm Creek Clinic

Psychiatric and substance use clinic services

email: tmcbride@bettyhardwick.org

Mental Health Services





Heather Storey

Program Administrator, Mental Health Intake & Crisis Services, Behavioral Health Intake, Mobile Crisis Outreach Team (MCOT), Community Response Teams, Hospital Contracts, and Respite

email: hstorey@bettyhardwick.org

phone: 325-690-5295



Vacant

Program Administrator, Mental Health Assertive Community Treatment,

Care Coordination, and Coordinated Specialty Care email: cleake@bettyhardwick.org

phone: 325-690-5207



Brett Rowlett

Program Administrator, Mental Health

Jail Navigators, TCOOMMI, Military Veteran Peer Network services, Sub-stance Use Disorders Program, Community Health Workers

email: browlett@bettyhardwick.org

phone: 325-690-5175



Courtney Horton

Program Administrator, HUD Housing Program

Coalition Coordinator, West Texas Homeless Network

email: chorton@bettyhardwick.org

Intellectual & Developmental Disability Services





Jennifer Farrar, MS
Chief Operating Officer

email: jfarrar@bettyhardwick.org phone: 325-690-5193



<u>Terry Hayhurst</u>
Program Administrator, Adaptive Recreation

Adaptive Recreation Program, Abilene Bombers Special Olympics Teams, General Revenue, Community Skills Training, Community Support Services

email: thayhurst@bettyhardwick.org

phone: 325-690-5006



Noreen White, LBSW

Program Administrator, Early Childhood Intervention Services

email: nwhite@bettyhardwick.org

Intellectual & Developmental Disability Services





LuAnn Chastain, MSSite Supervisor, Adaptive Recreation

email: lchastain@bettyhardwick.org

phone: 325-690-5007



<u>Chelsea Knappick</u> Program Administrator, IDD Authority Services

IDD Intake and Enrollment, IDD Service Coordination, PASRR, CLOIP

email: cknappick@bettyhardwick.org

Administrative Services





Jenny Goode, LBSW, MS
Chief Executive Officer

email: jgoode@bettyhardwick.org

phone: 325-690-5133



Dena Heaton, MSChief Administrative Officer

Quality Management, Billing, Medical Records, and Front Desk Staff

email: dheaton@bettyhardwick.org

phone: 325-691-2076



Michael Jones, MS
Human Resources Director

Recruiting, Benefits, Employee Relations and Volunteer Services

email: mjones@bettyhardwick.org

phone: 325-690-5128



Chris Mabry, MBA
Chief Financial Officer

Accounting, Consumer Benefits Unity, RMAP/Payee Services, and Maintenance, Facilities, and IT

email: cmabry@bettyhardwick.org

Administrative Services





Mark Morrell, MS
IT Director

email: mmorrell@bettyhardwick.org

phone: 325-690-5244



Tiffany McCaghren, LBSW

Director of Quality Management; Client Rights Protection Officer

Quality Management and Medical Records

email: tmccaghren@bettyhardwick.org

phone: 325-691-2059



Sandra Lang

Mental Health First Aid Outreach Coordinator

email: slang@bettyhardwick.org

phone: 325-691-2061 **cell**: 325-660-7767



Ashley Pfannenstiel, M.Ed

Data Specialist

email: apfannenstiel@bettyhardwick.org

phone: 325-691-2008



Chris Dillard

Board Liaison: Public Information Contact

email: cdillard@bettyhardwick.org

Intake Information



MH Adult and Child Intake, Substance Abuse Services –

Anyone can call our call our 24/7 Intake Hotline: 1.800.758.3344 at anytime. We do walk in intakes every M-F, 8 a.m.–3:30 p.m. at 2626 S. Clack St.

Intellectual and Developmental Disability Services -

To schedule an Intake appointment, call 325.690.5182 or 325.691.2068.

Early Childhood Intervention Services -

To schedule an Intake appointment, call 325.627.0908 or email us at eci@bettyhardwick.org

Adaptive Recreation Center Services –

To enroll at ARC, please complete the application form on our website at http://bettyhardwick.org/adaptive-recreation/ or call 670-5000.

Military Veteran Peer Network Services or Counseling -

If you are a military veteran or family member interested in services designed for you, please visit our website at http://bettyhardwick.org/veterans-services/ or call us at 325-670-4818.