

Partner Agency

Staff Guide

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Mental Health Services



Theron Cole, LCSW, MBA

Chief Clinical Officer

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Jay Williams

Program Administrator, Adult Mental Health Services

TX Resiliency & Recovery for Levels of Care 1-4, Supported Housing, Supported Employment

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Kristi Terbush, MS

Program Administrator, Mental Health

Jail Navigators, Crisis Counseling Program, TCOOMMI, Transitions, Military Veteran Peer Network services, Substance Use Disorders Program, Community Health Workers

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Starla Cason, LPC

Program Administrator, Child & Adolescent Mental Health Services

TX Resiliency & Recovery Services, including the YES Waiver, participating in CRCGs, Mental Health First Aid

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Mental Health Services



Teresa McBride, RN

Program Administrator, BHC Clinic, Elm Creek Clinic

Psychiatric and substance use clinic services

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Dean Pye, LMFT

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Carl Leake

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Intellectual & Developmental Disability Services



Jennifer Farrar, MS

Chief Operating Officer

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Terry Hayhurst

Program Administrator, Adaptive Recreation

Adaptive Recreation Program, Abilene Bombers Special Olympics Teams, General Revenue, Community Skills Training, Community Support Services

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Noreen White, LBSW

Program Administrator, Early Childhood Intervention Services

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Intellectual & Developmental Disability Services



Ashley Pfannenstiel, M.Ed

Program Administrator, IDD Authority Services

IDD Intake and Enrollment, IDD Service Coordination, PASRR, CLOIP

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LuAnn Chastain, MS

Site Supervisor, Adaptive Recreation

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Administrative Services



Jenny Goode, LBSW, MS

Chief Executive Officer

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Dena Heaton, MS

Chief Administrative Officer

Quality Management, Billing, Medical Records, and Front Desk Staff

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Michael Jones, MS

Human Resources Director

Recruiting, Benefits, Employee Relations and Volunteer Services

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Chris Mabry, MBA

Chief Financial Officer

Accounting, Consumer Benefits Unity, RMAP/Payee Services, and Maintenance & Facilities

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Administrative Services



Mark Morrell, MS

IT Director

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Deborah Kilpatrick

Executive Assistant

She can help you with a host of issues!

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Annette Wilkins, LBSW

Director of Quality Management; Client Rights Protection Officer

Quality Management and Medical Records

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Sandra Lang

Mental Health First Aid Outreach Coordinator

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Anthony Burke, MA

Public Information Officer

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Intake Information



MH Adult and Child Intake, Substance Abuse Services –

Anyone can call our 24/7 Intake Hotline: 1.800.758.3344 at anytime.
We do walk in intakes every M-F, 8 a.m.–3:30 p.m. at 2626 S. Clack St.

Intellectual and Developmental Disability Services –

To schedule an Intake appointment, call 325.690.5182 or 325.691.2068.

Early Childhood Intervention Services -

To schedule an Intake appointment, call 325.627.0908 or email us at eci@bettyhardwick.org

Adaptive Recreation Center Services –

To enroll at ARC, please complete the application form on our website at <http://bettyhardwick.org/adaptive-recreation/> or call 670-5000.

Military Veteran Peer Network Services or Counseling -

If you are a military veteran or family member interested in services designed for you, please visit our website at <http://bettyhardwick.org/veterans-services/> or call us at 325-670-4818.